



## Rental Policies

### Rental Periods

Minimum – Twenty-four Hours

Day Rate – Twenty-four Hours

Week Rate – Seven consecutive days to the same time

Four Week Rate – Four consecutive weeks to the same time

(Scaffolding and Shoring –Twenty-eight day minimum, then prorated daily after first 28 day period)

**NOTE: RENT CHARGED FOR ALL TIME OUT.** To get the best value for your money, return all items on or before the date and time DUE IN on your rental contract.

### Payment

Payment is due at time of rental unless you have a pre-approved account. We accept cash, VISA, MasterCard and American Express. A 2% convenience fee is charged on all credit card transactions.

### Deposit

Full cash deposit is required for all non-preapproved accounts. A preapproved account can be COD. A background check is required for COD accounts to avoid the cash deposit.

### Damage Waiver

A percentage of the rental rate is subject to a damage waiver fee.

Inquire at time of rental and applicable equipment. Provide Rite-Way with a valid Inland Marine rental equipment coverage form (\$100,000 minimum) and the Damage Waiver will not apply. Copy of Damage Waiver policy is available upon request.

### Availability/Reservations

Please call for item availability. Reservations are welcome!

### Pricing

Prices are subject to change. Please call for price quotes. All rental charges are for time out, whether used or not. If you encounter any operational problems, call Rite-Way Equipment immediately. No credits or adjustments will be made unless we are notified as soon as the problem is encountered.

Rental units are sent out full of fuel. Return full of fuel to avoid additional charges.

**Environmental and miscellaneous fees: Rite-Way *does not* charge these fees on any of its Rental Invoices.**

### Delivery and Pick-up

Delivery and pickup are available at reasonable rates. Please call for the charge to your specific location.

All rental items should be gathered in a single location prior to pick-up. If you prefer, you may pick-up and return your rental items to our location. Tolls and permit fees are added if incurred.

## **Responsibility**

Responsibility for rental items (including theft of equipment) remains with the customer from delivery to return. All items should be secured and protected from weather or theft where applicable. Additional charges for replacements will be incurred for missing or damaged items.

**Note: These policies are for informational purposes only and do not supersede the stipulations of the signed rental contract.**